SAN JOSE IV R3 & R4

Important Update – April 2026

New Pool Gate Security System and Token Fob Collection

Hello R3 and R4 Owners,

At the February 2026 AGM, the President provided an update on the installation of the new **pool gates and security system**, which owners approved. This new system will be installed in **May /June 2026** and aims to ensure that only authorised residents can access the two community pools.

Key Details

- The new security gates and system will be installed in **May/June 2026**.
- Each property will receive **one token fob free of charge**.
- The token fobs use **modern, secure technology** and **cannot be copied** in any Ferreteria.
- Each fob is coded with a **unique digital ID code**, verified every time it is used. Any attempt to duplicate a token fob will cause it to deactivate automatically.

Replacement and Extra Fobs

- If your token fob is **lost, stolen, or damaged**, you must inform the **President and Admin** immediately so it can be deactivated.
- A **second token fob** or **replacement token fob** can be purchased by an owner for a fee of **€50 per instance**.
- Each property can only have a **maximum of two active token fobs** at any time.

Use Policy and Pool Rules

- If an owner is **in arrears with community fees**, their token fob will be **deactivated until payment is made and arrears are cleared in full.**
- If any pool user breaches the **community pool rules**, their fob will be **deactivated for 24 hours**. For repeat offenders, a **€15 reactivation fee** will apply.
- Token fobs will only function **during official pool hours**.
    - An **alarm will sound 15 minutes before pool closing time** as a reminder to leave.
    - After the pool closing time, the gate cannot be opened to enter or exit with the fob. Anyone still inside the pool area will need to contact the President to exit.
    - There will be **additional signage installed** at each pool advising of the above.

Please remind any guests using your unit about the pool rules to ensure smooth operation for all residents.

Fees and Activation

- All reactivation and replacement token fob charges are set by the security provider and processed through them upon instruction by the President or Admin (INMHO).

Token Fob Collection Schedule

Collection of the one free token fob will take place in three blocks at **R3 – No. 59 (Robbie Kennedy)**:

1. **15th–30th April 2026**, Monday to Friday, 10:00 a.m.–12:00 p.m.
2. **18th–29th May 2026**, Monday to Friday, 10:00 a.m.–12:00 p.m.
3. **15th–30th June 2026**, Monday to Friday, 10:00 a.m.–12:00 p.m.

Please bring:

- Valid proof of identification / photo ID matching the ownership records we have on file.

If you cannot attend in person, you may appoint a **proxy** to collect your fob. Please email the **President in advance** with your authorisation and your proxy's name so that the proxy's identification can be verified at collection.

At your collection day, any owner requiring a second token fob is to please advise the President and they will be added to an order list for the next bulk order purchase of token fobs at the end of June. You will need to pre-pay on the day for the second token fob.

A Thank You to All Owners

Your cooperation is what keeps our community safe and enjoyable. By following the collection process and observing pool rules, we can all help maintain a secure and pleasant pool environment for everyone.

Kind regards,
Robbie Kennedy
R3/R4 Community President